

# Innovation



ASYCUDAWorld system can be extended to support the automation of other customs functions in addition to cargo clearance.



## Vanuatu

### SITUATION

The number of travelers and tourists to Vanuatu continues to increase yearly and contributed 46.1% of GDP in 2017. Following a recent government decision to entrust immigration responsibilities to Vanuatu Customs, the latter had to manage the impact on its mandate.

### SOLUTION

The Department of Customs and Inland Revenue (DCIR) embarked on the upgrade of their customs system to ASYCUDAWorld in 2014. DCIR and UNCTAD customised and extended the functionality of ASYCUDAWorld to automate and to support Customs border security functions. This cooperation led to the development of the Passenger Processing Module to capture passenger details and facilitate legitimate travels.

### RESULT

On 1 December 2017, Customs assumed the primary line responsibility of passenger processing at the air and sea ports. With input from the Australian Department of Home Affairs, the Passenger Processing Module was developed and went live on the 29th November 2018. It includes capabilities such as:

- Interfacing with peripheral devices, such as passport scanners and webcams, to facilitate data capture of passenger details;
- Uploading of advance passenger information by the airlines;
- Capturing and automatic matching of pre-approved visa information, as required;
- Defining basic alert to flag travelers for referral to Immigration and other border and law enforcement agencies.

# 795

Daily average number of arriving and departing passengers in Bauerfield International Airport processed in ASYCUDAWorld.

“Vanuatu made history as the first to extend the ASYCUDAWorld functionality to cover the primary line passenger processing with the development of a module that captures and stores data from the passport bio page.”



## Size of Project

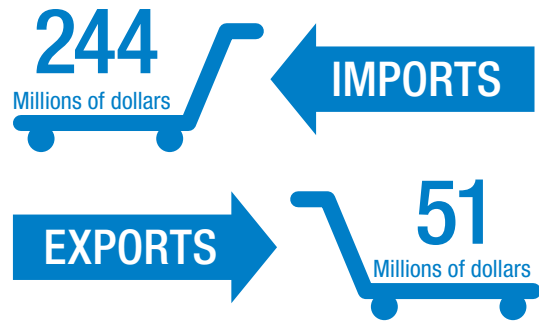
Total number of customs offices



Paper-based  
customs office



Computerized  
customs office



## 2017 Volume of Activity

Manifests  
processed



913

Waybills  
processed



16,538

Import Declarations  
processed



12,557

Export Declarations  
processed



1,248

## Number of Persons Trained



51

Number of females trained



60

Number of males trained

